

Our Mission

MiTek Mezzanine System's supply chain aim is to be recognised as providing industry leading delivery of excellence to our customers. We will offer our customers cost efficient, versatile, sustainable and innovative solutions within our market sector. Our goal being to build long term sustainable relationships and meet our business plan providing Global Partnerships and Local Solutions.

Our Vision

To be considered the Industry leader for world class supply chain within our sector, demonstrated through development, implementation and continuous measurement and improvement and measured through customer engagement, profit contribution and process efficiency.

Our Values

MiTek Mezzanine Systems is committed to applying our core values to guide our behaviours and shape how we do business in the future. Our core values are:

- **Courage**
- **Unity**
- **Stewardship**
- **Innovation**

We are totally committed to the continuous development of supply chain collaborative partnerships to enable us to achieve best value for the mutual benefit of our customers, supply chain partners and the MiTek Group.

Our supply chain partners are expected to conduct their business in line with MiTek Mezzanine System's policies on health & safety, environmental, sustainable sourcing and corporate social responsibility, with the aim to maximise the effectiveness of our core values.

We select our supply chain through a robust process of quality and price assessment underpinned by an electronic pre-qualification questionnaire. Our supply chain is aligned to the MiTek Mezzanine Systems positioning matrix which determines whether a supplier is strategic or preferred.

Relationship managers undertake regular performance reviews aligned to the European Foundation for Quality Management EFQM model for excellence driving innovative solutions, asset enhancement and process efficiency.

We welcome both International and local enterprises to our team as we recognise the scalable benefit to our customers in terms of value for money and service delivery. Working together we can drive value chain and efficiency, and deliver exceptional service to the benefit of our customers and the business, both yours and ours.

MiTek Mezzanine Systems supports the United Nations Global Compact and we ask our supply chain to recognize these ten universally accepted principles respecting human rights, labour, the environment and anti-corruption as well as The Modern Slavery Act.

Our approach to sustainable supply chain management and ethical trading is clear:

- We set and communicate standards
- We monitor supply chain performance
- We have effective processes for tackling problems
- We work together proactively to mitigate their impacts
- We build capacity to anticipate and meet future demands and challenges

Our people and our supply chain are ambassadors for MiTek Mezzanine Systems, as we present a single identity to our customers. We expect our suppliers and sub-contractors to comply with our standards of occupational health and safety on site at all times; including the wearing of the correct personal protective equipment and the management of risk whilst working on our Projects.



Signed: Keith Aldrich
Contracts & Procurement Director

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